



Logistic Operator





A leading **team** in logistics solutions



totallogistic offers you an integral package of solutions designed according to your need with a common objective: efficient management of your logistics.

Logistic services marked for their strict quality standards that the certification ISO 9001:2008 awards to our work systems.

Work systems which enable us to control the logistic management of your company or business incorporating integrated sea, land and air transport, controlling and supervising the loads at each transport stage, from loading and documentation processes to the unloading and final distribution of the goods in its final destination.

Providing elements of added value by means of personalized services which are adapted to your needs at all times. With the capacity of an immediate answer thanks to the professionalism and experience acquired by our human team over the last 95 years.

A leading team made up of highly-qualified professionals, supported by the most advanced technological tools and involved in an ongoing training process to help our clients save time and money.



International Freight Forwarder

As International Freight Forwarders we rely on an extensive network of worldwide delegations and correspondents to cover the necessary strategies of our clients.

As professionals specialised in International Trade, we design personalised operative strategies with one main objective: **your satisfaction.**

Our Customer Services Department manages importation and exportation shipments ensuring that you are duly informed on the state of your goods, co-ordinating the transport, documental process and of course your cost control.



Customs Brokers

Our experts guide to the import and export companies to carry out the most efficient form of your purchases and sales, saving time and costs. In **totallogistic** we rely on an experienced Customs Department formed by professionals with reputable experience in this sector.

Our company is authorised to issue **FIATA** documents and to carry out customs clearance.

To speed up the customs procedures, our offices are connected by **EDI** with Customs and Port Authorities.



Authorized Economical Operator

On last September 2009 **totallogistic** obtained the official certification as **Authorized Economic Operator (AEO)**.

The figure of **AEO** has been developed by the European Commission as the most important mechanism through which the various European customs are integrated as guarantors of the security of the international logistic supply chain. This goal is not only to fight the terrorist threat but also help in the fight against organized crime as well as defend to the citizens against other hazards such as for example in the field of consumer protection or the environment.

The **AEO** Certification is granted in Spain by the Custom and Tax Department of the AEAT and recognize to **totallogistic** as trusted trader for customs operations to the other members of the European Community with mutual recognition worldwide.

This mentioned trust granted to **totallogistic**, their customers, suppliers and the same European custom's authorities, a full range of competitive advantages such as the simplification of the customs procedures, priority for the control, reduction and simplification of the inspections and, ultimately, a value of security for the international community about our procedures as Authorized Economic Operator.





Ships Agents and Stevedores

Our availability 24 hours a day, 365 days a year offers ship owners and shipping companies services in the port and off-limits conforming to their needs. **totallogistic** offers all types of services to facilitate vessels while in our ports and the care and maintenance of the vessels with the objective of minimising port of call time without extra costs or unforeseen expenses.

As stevedoring company, we offer a wide experience in the handling of all types of cargo: breakbulk, general cargo, industrial equipment, etc. Our capacity enables us to achieve the best operation ratios of loading and unloading of your cargo with total security.





Project Cargo

Our **totalproject** division has a large and experienced highly-qualified team of professionals to design and implement those industrial projects which, for their characteristics, volume, care and value require a special treatment and meticulous control in all phases of implementation.

For operations of this scale, we control the integral management of the transport, from the loading plans, document control, receipt and delivery to the jobsite.

This is why we maintain a direct relationship with the best suppliers who take part in this type of project key in hand to guarantee success in all of its phases: heavylift ships, high capacity cranes, special elements and transport, manoeuvre material and hoisting elements.

Whatever your project is, we offer the possibility to implement it with maximum guarantees of reliability and success.





Transportation Management

totallogistic has the capacity to manage the delivery of the smallest package right up to the heaviest load.

We manage the transport from and to whatever part of the world, and from the smallest package to the complete loads using the means which best suits your cost and time needs. In **totallogistic** we transport by sea, air, land and intermodal depending on the type of service that each client requires for their goods.

In Spain, we have regular services for grupage and full loads between the Peninsula and the Canary Islands, Ceuta and Melilla. For international routes, we offer the possibility of fractional or full loading of dry or refrigerated goods. We have unlimited destinations.

As **IATA** agents, we offer air transport from and to any airport in the world. Our air transport services include the procedure and issue of own air waybill, along with the principal airline companies with which we maintain commercial agreements for full and groupage shipments. Our air transport department offers charters to and from any destination of any type of airplane depending on the load features of our clients.





Warehousing & Distribution

Space management is another speciality of our company. In **totallogistic** we have our own facilities for the storage of your goods.

In **totallogistic** we have our own Bonded Warehouses as a complement to the customs management that we offer: Temporary Depot Warehouse (**ADT**), Bonded Warehouse (**DA**) and Customs Special Warehouse (**DDA**) and **LAME**.

Our warehouses are equipped with all types of facilities and machinery for handling and storage have a human professional team capable of answering to the needs of your goods.

As an added value, **totallogistic** manage the distribution of your goods, adjusting to your supply chain management needs. We control your stock and cargoes with systems that speed up their immediate location, offering the opportunity of being totally informed about your goods at all times.

To the requirement of our clients, in **totallogistic** we design, develop and manage the needs required regarding temporary storage and handling. Whatever your needs are, we will previously design the storage features to suit your needs to obtain the maximum control and management speed and of course, carry it out.





totallogistic



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